General Manager's Report August 22, 2016

GOVERNMENT AFFAIRS UPDATE

FEDERAL

Congress is out until September. There is nothing to report at this time.

<u>STATE</u>

Legislature

The legislature is in its final month of its regular session, which ends on August 31. Two major issues remain unresolved that have a direct relationship to RT and transit agencies in general.

Transportation Finance

First, activities related to the transportation program in Sacramento have been focused on legislation agreed to by Senator Jim Beall and Assembly Member Jim Frazier combining elements of their two major new funding bills into a single package. The new bill has been drafted and is ready for release. However, democratic leaders in both houses are waiting for briefing session with their individual caucuses before moving the bills ahead. The two authors are also working to develop new funds sources for assistance to transit agencies in the event that Cap and Trade Funding is not as robust as it had been projected.

In an unexpected development, a new, modest group of legislators is apparently looking at another source of funding, the Vehicle License Fee to either reduce or replace the higher gas tax and registration fee proposed by Senator Beall and Assemblymember Frazier.

Cap and Trade

August 16 is a key date in the Cap and Trade greenhouse emission reduction program; this will see the first new auction since May's disappointing auction, which produced \$10 million in new revenues in contrast to the expected \$500 million. Results of the auction will be available to the public on August 23. In the meantime, SB 32 would seek to extend the general authority for ARB to reduce greenhouse emissions beyond the current 2020 date, which would be expected to bring more certainty to the overall program.

On August 16, 2016, California State Transportation Agency Secretary, Brian Kelly, announced awards for the Transit and Intercity Rail Capital Program (TIRCP). These grants are part of the Cap and Trade Program for which RT submitted a grant application for the Downtown Riverfront Streetcar Project (Streetcar Project) on behalf of the Cities of Sacramento and West Sacramento. The Streetcar Project is a multi-agency project and has been awarded \$30 million in funding.

EMPLOYEE RECOGNITION

Presented by Henry Li.

RT COMMUNITY VOLUNTEER AMBASSADORS

Presented by Henry Li.

INTRODUCTION OF THE VICE PRESIDENT OF STRATEGIC PLANNING AND SYSTEM DEVELOPMENT

Introduction by Henry Li.

SYSTEM-WIDE IMPROVEMENT INITIATIVES

PowerPoint presentation attached.

MONTHLY VS. ACTUTAL BUDGET UPDATE

PowerPoint presentation attached.

RT CALENDAR

Regional Transit Board Meeting

September 26, 2016* Elk Grove City Council Chambers 8400 Laguna Palms Way Elk Grove, CA 5:30 P.M

> October 10, 2016 RT Auditorium 5:30 P.M

> October 24, 2016 RT Auditorium 5:30 P.M

*pending approval on today's agenda

Mobility Advisory Council

September 1, 2016 RT Auditorium 2:30 P.M

November 3, 2016 RT Auditorium 2:30 P.M

Quarterly Retirement Board Meeting

September 14, 2016 RT Auditorium 9:00 A.M

Paratransit Board Meeting

September 22, 2016 2501 Florin Road Sacramento, CA 6:00 P.M

November 17, 2016 Developmental Disabilities Service Organization 5051 47th Avenue Sacramento, CA 6:00 P.M



Connect Card System Testers





GOLDEN 1 CENTER READINESS

Partnerships







1



STRATEGIC COMMUNICATIONS AND REBRANDING PLAN

Key Messages

- Clean, safe, reliable and convenient
- Accountable and a good steward of public funds
- For everyone, not just riders that depend on transit
- Relentlessly seeking organizational efficiency
- Promoting a customers-first culture
- Operating like a business enterprise



NEW PROGRAMS

- Train Wraps
- Ridership Campaign
- Golden 1 Center Service
- First Mile / Last Mile Pilot Program
- 7th & Capitol Station Re-Opening
- Alert SacRT Mobile App
- Station Activation
- Website



STRATEGIC DEPLOYMENT

To deliver the key messaging, RT will use a robust combination of paid, owned and earned media. Each element contributes to a complete cost-effective marketing strategy delivered through electronic and print channels.

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PROMOTIONAL TRAIN WRAPS





PROMOTIONAL TRAIN WRAPS





RIDERSHIP CAMPAIGN



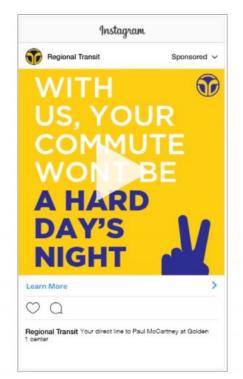


RIDERSHIP CAMPAIGN

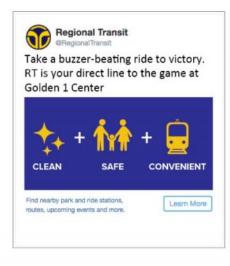
FACEBOOK



INSTAGRAM (VIDEO)



TWITTER





Leveraging Partnerships



Unseen Heroes





Attracting First Time Transit Riders

Pop Up Parks - Pre-Opening Activation



Examples of icons for campaign.





Entertaining Transit Riders

Pre-Game Epically - Kings Game Day Activation





Supporting First Time Transit Riders

- RT Staff Volunteers
- Trained Unseen Heroes event staff
- SACOG Staff
- Pre-event messaging
- Post-event messaging



NAVIGATOR





TRANSIT AGENTS





SYSTEM WIDE STATION IMPROVEMENTS

- \$6.7M budget approved in October 2015
- Physical improvements at light rail stations system wide
- Prioritization
 - Safety & Security
 - Age of Station
- 3 Phase Project

Regional Transit

Parkeon Fare Vending Machines



Video Demonstration

Video will be shown at the RT Board Meeting. Not available online.



Measure B Educational Outreach

- Brochure General Information
- Factsheet Expenditure Plan



Customer Service Passenger Safety & Security High priority on expenditures that succort

oual type storter service, with a focus or enhanced cleaniness, on time reliability enhanced security and technolocy moder rea-tion which includes replacement of fare vending equipment, replacement of operations communication systems and customer commun and information systems



Bus & Light Rail Vehicle Replacement

tinsk vehic e

Replacement of 36 Semens Lybe rail

mood ride vehicles, and larg

whichs with modern low floo vehicles, the mid-life overnaul of 40 CAF joht rail vehicles. Bus replaces nents to include larce 40 foot, large

Light Rail Stations Rehabilitation & Upgrade ification of 50 light rail stations to ac floor light rail vehicles. Cocating and rehabilitating the original 18 starter line stations opened for service in 1987

RT is focused on trains there is he que noy with a plan to maximize ridership. In the long term BTs plan will have a better chance at success if the issue of declining transit funding revenues is solved. Funding is crucial since under current liscal constraints RT cannol under curre in Liscal constants PT cannot, meintain the system, frequency and holes up with present funding levels. Measure 8 would protect RTs fiscal health while section mesching humas for future transit inflastruc-ture. While congestion is goudky becoming a transportation issue for the Sacramonto region, it would be significantly worse if our made acced the vehicles from the 25 m libr trips RT customers take by bus and light rail

Metsure B, will dedicate 168 of total revenue to supporting transit development for sacre mento County. The framework, funding allocations and expenditures would be subject to annual independent audits. Visit sactalorg for the -accordento litersportation Authority's accitional details on Measure E. Visit sectional details or relative 5.3 st. section to learn more about RTs plans for the Sacramento region's transit, investments.

annually





MOVING INTO THE FUTURE

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Measure B Sacramento County Supplemental Transportation Sales Tax

> Regional Transit dions utilitie a ule novice. itional state and lederal ocliars for transit

i frastructure improvements. The public transit improvement elements in Measure B would provide RT with functs to support the operations and core system.

system to elevate an essential "state or good repeit that focuses on maintaining, repair ing, reflabilitating, replacing, modernising and upgrading existing vehicles, stations, facilities, and other transit infrestructure. RT has been laying the groundwork with recent systemy de transit improvements to provide the Sacramento region with greatly improved ous and light rail service. Imple-

preservation of pur region's light rail and bus

Improved bus and light relisence. Imple-menting and maintaining these major trans-portation improvement to provide high quality transit services for our communities i RL sign only increased evels of functing will be necessary to prioritize and pay for our community's future transportation needs. Measure 8 has crafted funding or onties and solutions for our current and future transpo Some side with a multi-vert strategy to social local tissues for our region to build and improve a variety of reliable transporta-tion choices and encourage transit use.

To maximize rideeship and provide the Socra mento region with reliable public transportation obtains to get to work, school and live their res. ST will take the following actions with Measure B Sevenue:

- · Increase service hours/service frequencies Expand paratransit service for seniors and disabled passengers
- · Maintain and upprade current system · Build and extend light rail
- · Increase bus service and restore routes · Improve bus stops and major passanger transfer opints



Looking Ahead

polity in the Sacramento region a priority ist of transit menovements we To best improve mobility in the Sactame to region a priority is carriers, improvement waves identified in the Measure 8 familing plan and what RT will accomplish to address the transit needs of our communities by using allocated Measure 8 revenues.

· Provide an efficient, cost effective assem Provide a safe and secure transit system
Provide improved clean iness at transit stations. and aboard buses and light sail trains · Octand light rail to the Sacramento International Provide a - integrated and folly accessible clarisit system that n

 Reduce the impact on the environment
Expand paratransit service for seniors and
obability demons Advance investments to operate a transit. network with higher frequency services with

network with right treat, end, say say do with longer operating thrute on toos natil ineigh-borhood rideocommunity circularities I terpove to pessenge information, stops and stop ons, working ong a work or further funding for safety and socurity

Measure B Educational Outreach

Information available:

- Buses and light rail
- RT Website
- Social media





\$5.9 Millie

Requires

The rshabilitation of the bus maintenance facility #1

The rshabilitation of the bus operations center
The rshabilitation of the light rail maintenance and

The rehabilitation and modernization the Compressed Natural Sas fueling facility #1

operations center

Regional Transit



RT Finance Update

Brent Bernegger

Acting VP of Business Services/Chief Financial Officer

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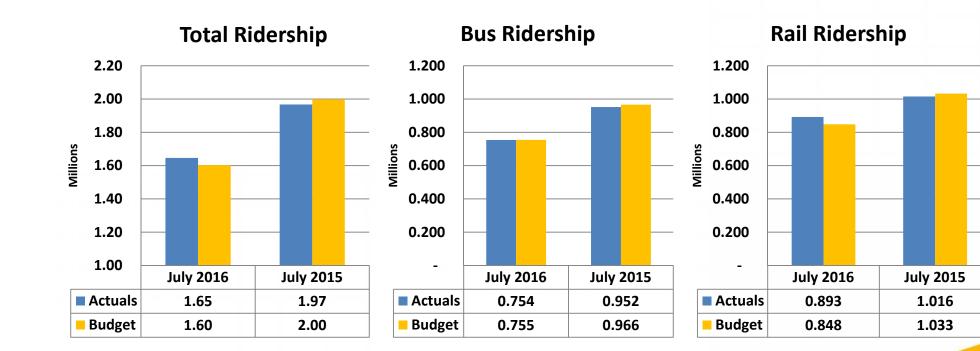
Budget Updates FY 2017 - Budget to Actual Comparison

In thousands	July 2016					
Categories	Actual		Budget*		Variance	
Income						
Fare Revenue	\$	2,438	\$	2,404	\$	34
Contracted Services		521		508		13
Other Income		257		274		(17)
State & Local Revenue		7,176		7,176		-
Federal Revenue		2,856		2,856		-
Total		13,248		13,218		30
Expenses						
Salaries/Fringes		9,013		9,105		92
Services		2,101		2,195		94
Supplies		561		578		17
Utilities		672		648		(24)
Insurance/Liability		760		755		(5)
Other Expenses		109		115		6
Total	\$ ´	13,216	\$	13,396	\$	180
Net Operating Surplus (Deficit)		32		(178)		210

* Budget is seasonally adjusted (not straight-line budget)

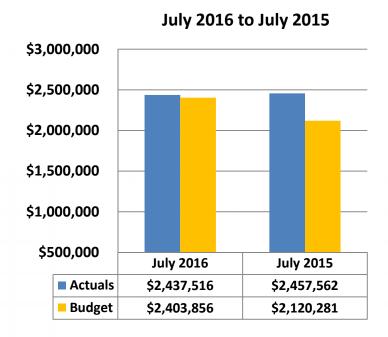


Key Performance Indicators Ridership Comparison





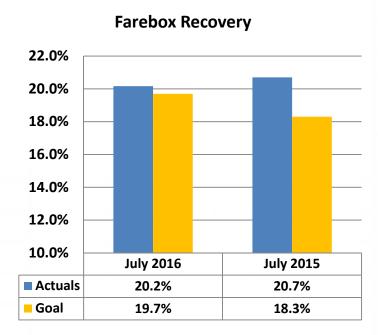
Key Performance Indicators Fare Revenue Comparison



- July 2016 Fare Revenue is \$20K (0.8%) less than July 2015
- July 2016 Fare Revenue is \$34K (1.4%) above July 2016 budget



Key Performance Indicators Farebox Recovery Comparison



Note: Farebox Recovery ratio excludes Paratransit cost